

The Future Is Here: Rising to Higher Expectations for ESOL Instruction and Student Outcomes



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Today's Questions:

- How have standards in adult education changed?
- How can we rise to these higher expectations in our general English language classes?

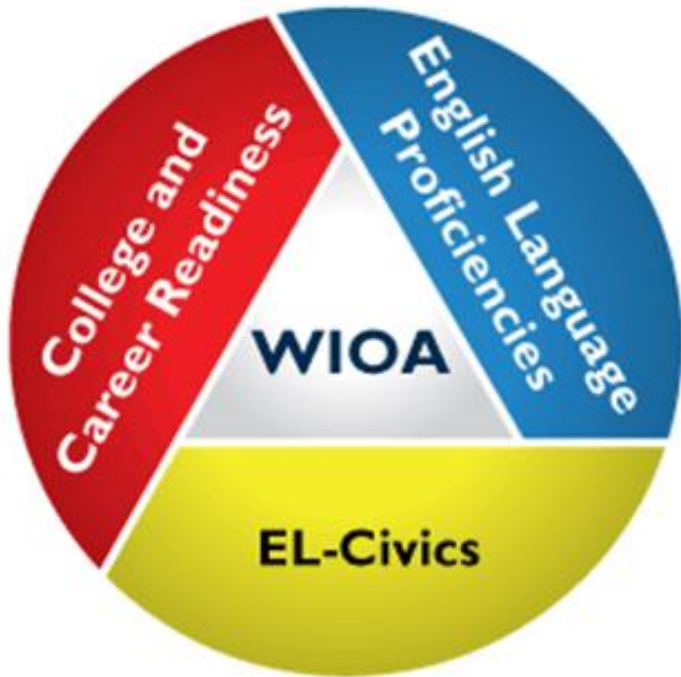


**How have the
standards
changed?**

WIOA: Redefining Adult Education

- **Priority on workforce, civics, and academic readiness**
- **Integration of employability skills, academic language, civics with basic language skills**
- **Integration of technology in instruction (technology is no longer optional)**

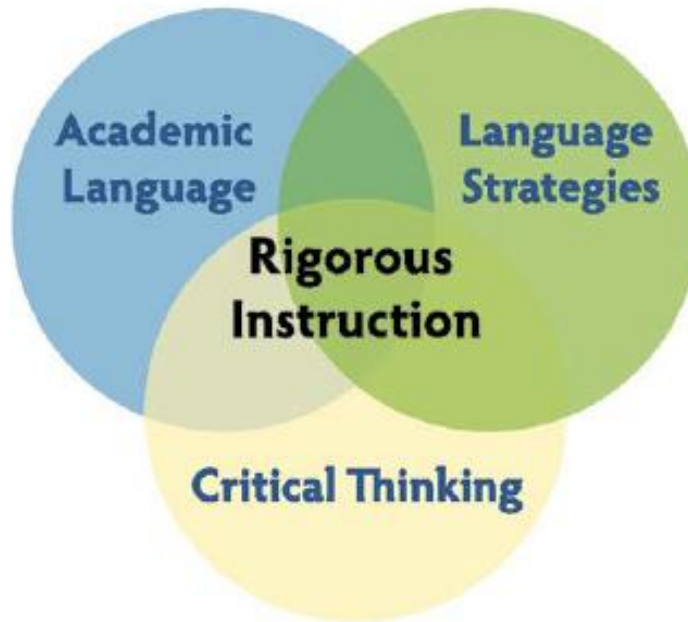
Today's Standards



- **CCRS** – Academic skills needed for career and academic success
- **ELPS** - Language needed so students can reach the CCRS
- **IEL-Civics** - Contextualized English language and Civics instruction
- **WIOA** Goals

Instructional Rigor

Academic Language: Language of access to more formal interactions (spoken and written) at school, work, and community. It works at the discourse level (recognizing text structure, transitions), sentence level (complex verb tenses, long noun phrases), and word level.



Language Strategies: Activities we employ to access and understand complex written and oral texts (i.e. re-reading, recalling, checking sources, searching for main ideas, etc.)

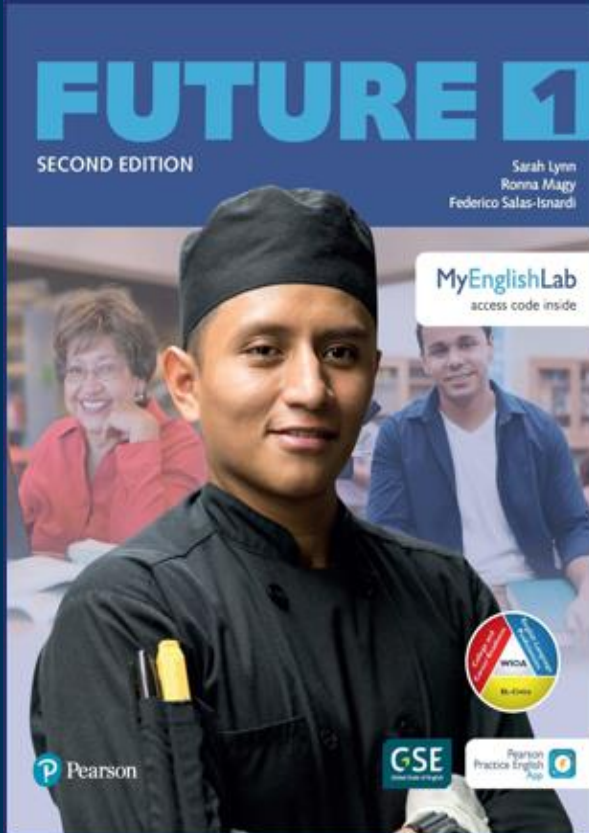
Critical Thinking: Evaluating information, problem-solving, analyzing relationships between ideas in order to make a decision or take action.

**How can we rise
to these higher
expectations
in our English
classes?**

Establish
high
expectations

Support
learning
with
scaffolding

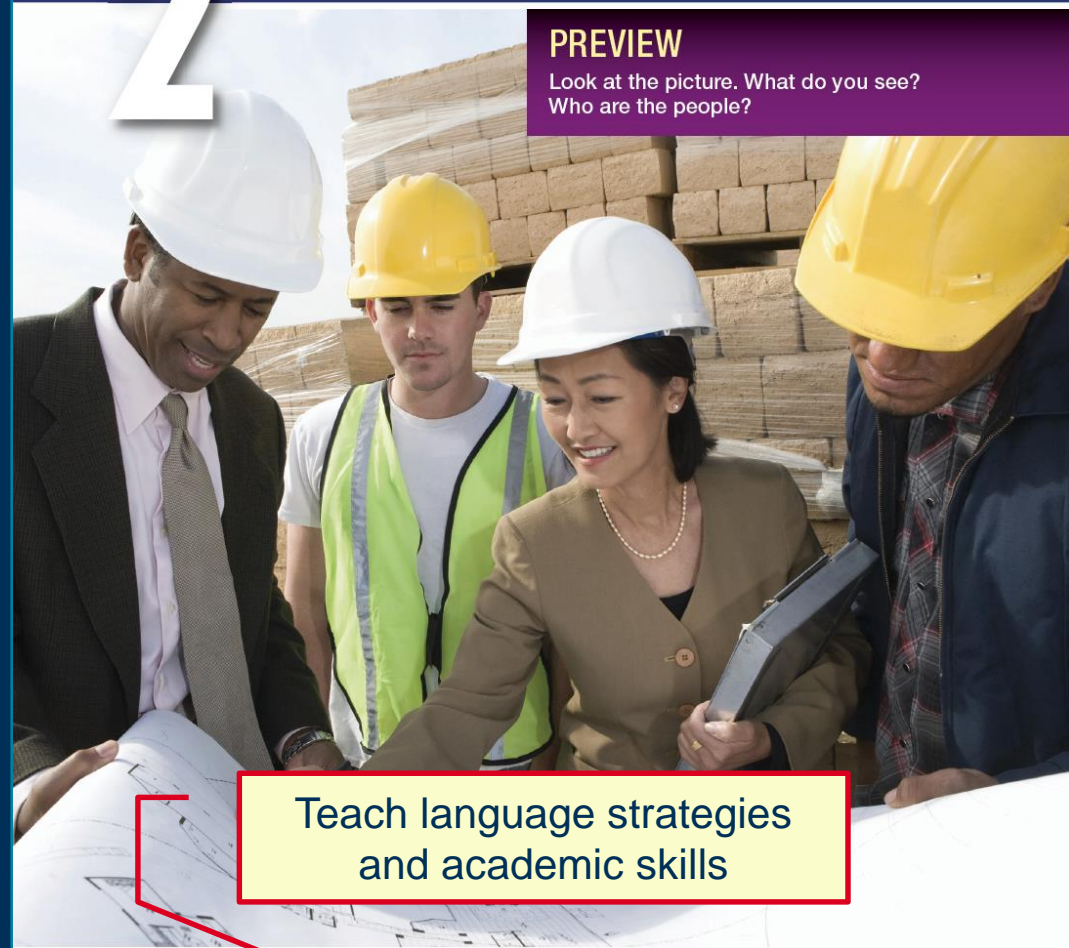
Achieve
higher
outcomes



2 A Hard Day's Work

PREVIEW

Look at the picture. What do you see?
Who are the people?



Teach language strategies and academic skills

Establish concrete and measurable goals that students understand.

UNIT GOALS

- Name jobs
- Introduce someone and talk about your job
- Ask for and give contact information
- Ask about jobs
- Talk about where you work
- Academic skill:** Learn new vocabulary
- Writing skill:** Use a period
- Workplace soft skill:** Be a good listener

Instructional Design of Every Lesson

1. Start with what the student knows.
2. Introduce new information.
3. Provide multiple opportunities for varied practice.
4. Require students to synthesize and extend their learning.



1

Vocabulary

Jobs

Lesson

Vocabulary

Start with what the student knows.

A PREDICT. Look at the pictures. What do you see? Where are the jobs?

Number 3 is a manager.

B LISTEN AND POINT. Then listen and repeat.



Provide varied practice that progresses in challenge.



Require students to synthesize and extend their learning.



- 1. a cook
- 2. a server
- 3. a manager
- 4. a hospital
- 5. a cashier
- 6. a sales assistant
- 7. a driver
- 8. an office assistant
- 9. an accountant

- 10. a construction site
- 11. a painter
- 12. an electrician

- 13. home
- 14. a homemaker
- 15. a child-care worker
- 16. a landscaper

Introduce new information

C IDENTIFY. Student A, say a job. Student B, point to the picture on page 26.

A nurse.

D WORK TOGETHER. Student A, act out a job. Students B and C, guess the job.

B: You're a homemaker.

A: No.

C: You're a landscaper.

A: Right!

Study Tip

Use your language

Make cards. On one side, write the word in English. On the other side, write the word in your language.

Show what you know!

1. TALK ABOUT IT. Ask three classmates about their jobs. Complete the chart.

A: What do you do?

B: I'm a cook.

Name	Job
Andy	a cook

2. PRESENT IT. Tell your class about your classmates' jobs.

Andy is a cook.

3. WRITE ABOUT IT. Now write a sentence about your job.

I'm a server.

Higher Expectations from the Start:

- 1. Establish clear goals and measurable outcomes**
- 2. Expose students to academic language**
- 3. Use content that builds knowledge**
- 4. Teach language and learning strategies**
- 5. Intensify the reading and writing skill development throughout**

Integrated Scaffolding

- 1. Use a content-based cohesive curriculum to provide a stable context for lower level learners and facilitate recycling of learning.**
- 2. Use meaningful content to tap adult learners' motivation to learn**
- 3. Use multiple-modalities to create memorable learning and support meaning**
- 4. Support all activities with model language**

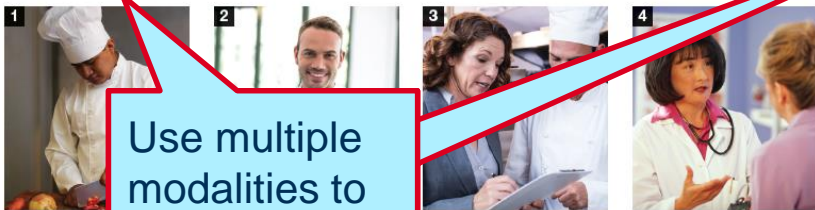
Use meaningful content.

A PREDICT Look at the pictures. What do you see? Write.

Number 3 is a manager.

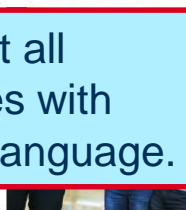
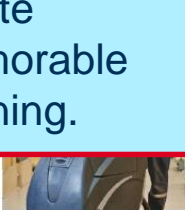
Expose students to academic language.

B LISTEN AND POINT. Then listen and repeat.

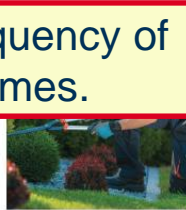
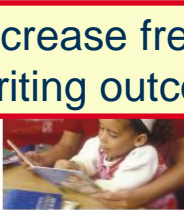


Use multiple modalities to create memorable learning.

Support all activities with model language.



From the start have students practice presenting information to the class in a more formal way.



Increase frequency of writing outcomes.

Use meaningful content.

1. a cook
2. a server
3. a manager

B. hospital

4. a doctor
5. a nurse

C. store

7. a cashier
8. a sales assistant
9. a driver

D. office

10. an office assistant
11. an accountant

E. construction site

12. a painter
13. an electrician

F. home

14. a homemaker
15. a child-care worker
16. a landscaper

C

Teach language and learning strategies.

A nurse.

D

WORK TOGETHER. Student A, act out a job. Students B and C, guess the job.

B: You're a homemaker.

A: No.

C: You're a landscaper.

A: Right!

Study Tip

Use your language

Make cards. On one side, write the word in English. On the other side, write the word in your language.

Show what you know!

1. TALK ABOUT IT. Ask three classmates about their jobs. Complete the chart.

A: What do you do?

B: I'm a cook.

2. PRESENT IT. Tell your class about your classmates' jobs.

Andy is a cook.

3. WRITE ABOUT IT. Now write a sentence about your job.

I'm a server.

Name	Job
Andy	a cook

Provide opportunities for student-self assessment.

Establish concrete and measurable goals.

Talk about where you work

Start with what the student knows.

1 BEFORE YOU LISTEN

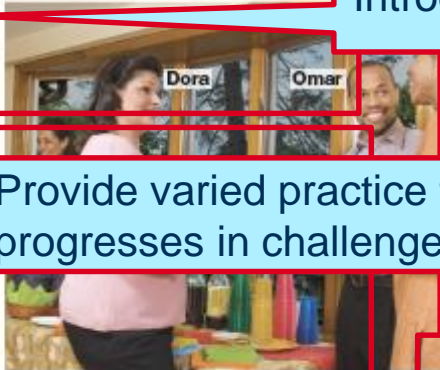
TALK ABOUT IT. Look at the picture. What do they do? Where do they work?



2 LISTEN

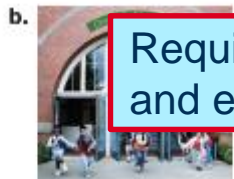
A LISTEN. Dora, Omar, and Sali are at a party. What is Sali talking about?

- a. her school b. her job



Introduce new information

B LISTEN FOR DETAILS. Where does Sali work?



Provide varied practice that progresses in challenge.

Require students to synthesize and extend their learning.

C EXPAND. Listen to the whole conversation. Complete the sentences.

- 1. Omar is a nurse, teacher, or student.
2. Omar says, 'It's an interesting job, a hard job, or a great job.'

D DISCUSS.

Sali says, 'That's not a job.' Omar says, 'Yes, it is.' Who is right, Sali or Omar?

A: So, what do you do?
B: I'm a nurse.
A: Really? Where do you work?
B: I work at a school on Main Street. I'm a school nurse.
A: Oh. That's nice.

C CREATE. Make new conversations. Use the information in the boxes.

A: What do you do?
Where do you work?
A: Oh. That's nice.

D MAKE CONNECTIONS. Make your own conversations. Ask where your partner works.

A: Where do you work?
B: Oh, I'm a server at Alice's Restaurant. What about you?
A: I'm a server, too. I work at...

E NETWORK. Find classmates with the same job as you. Form a group. Ask the people in your group, 'Where do you work?'



a carpenter

a construction site



a caregiver

a nursing home



an assembly line worker

a factory



a stock clerk

a supermarket

I can talk about where I work.

I need more practice.

For more practice, go to MyEnglishLab.

Listening and Speaking

Talk about where you work

Establish concrete and measurable goals.

1 BEFORE YOU LISTEN

TALK ABOUT IT. Look at the picture. What do they do? Where do they work?

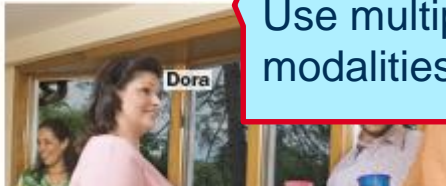


Build from what the student knows.

2 LISTEN

A ▶ LISTEN. Dora, Omar, and Sali are at a party. What is Sali talking about?

- a. her school
- b. her job



Use multiple modalities.

B ▶ LISTEN FOR DETAILS. Where does Sali work?



Expose students to academic language and language strategies.



Provide model language.

C ▶ EXPAND. Listen to the whole conversation. Complete the sentences.

- Omar is a _____.
 - a. nurse
- Omar says, "It's _____.
 - a. an interesting job

Challenge students to use their use critical thinking skills.

D DISCUSS.

Sali says, "That's not a job." Omar says, "Yes, it is." Who is right, Sali or Omar?

3 CONVERSATION

A ▶ LISTEN AND READ. Then listen and repeat.

A: Oh. That's nice.

WORK TOGETHER. Practice the conversation.

CREATE. Make new conversations. Use the information in the boxes.

A: What do you do?

B: I'm _____.

A: Really? Where do you work?

B: I work at _____ on Main Street.

A: Oh. That's nice.

MAKE CONNECTIONS. Make your own conversations. Ask where your partner works.

A: Where do you work?

B: Oh, I'm a server at Alice's Restaurant. What about you?

A: I'm a server, too. I work at ...

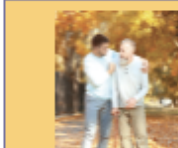
E NETWORK. Find classmates with the same job as you. Form a group. Ask the people in your group, *Where do you work?*

Provide visual cues to guide students in multi-step tasks.



a carpenter

a construction site



a caregiver

a nursing home



an assembly line worker

a factory



a stock clerk

a supermarket

Establish concrete and measurable goals.

Always get students to demonstrate their learning

I can talk about where I work. ■

I need more practice. ■

For more practice, go to MyEnglishLab.

Read about healthcare jobs in the U.S.

1 BEFORE YOU READ

A CHOOSE. Complete the sentences with the vocabulary from the box.

CNA nursing home orderly



1. He's an _____.
2. She's a _____.
3. They live in a _____.

B TALK ABOUT IT. What kinds of jobs are there in a hospital?

2 READ

▶ Listen and read.

Academic Skill: Learn new vocabulary

The words in Exercise 1A will be important when you read *Healthcare Jobs in the U.S.* Write the words in your notebook. Underline the words when you see them in the article.

Healthcare Jobs in the U.S.

Many people in the U.S. work in healthcare. How many? More than 12 million.

The biggest number of jobs in healthcare is for nurses. They work in hospitals, doctors' offices, schools, and nursing homes. You need a lot of training to be a nurse. Nurses go to school for many years.

That is not true for all jobs in healthcare. For some jobs, a high school diploma is enough. For example, you can be an orderly or a CNA. (CNA means "certified nursing assistant.") Most CNAs take a training

The U.S. has more than 1.5 million CNAs and orderlies. They work in hospitals and nursing homes. They need to be strong because sometimes they lift patients out of bed. They also help people eat, wash, or get dressed.

Hospitals and nursing homes need other kinds of workers, too. They need cooks, housekeepers, custodians, and electricians. They need clerks to do office work.

Healthcare in the U.S. is growing. It will continue to grow.

What's the job?	How many people work in this job?	How much money do they make?
1. Sales assistant	3.5 million	about \$20,000
2. Cashier	3.0 million	about \$19,000
3. Food preparer and server	3.0 million	about \$19,000
4. Office assistant	2.8 million	about \$30,000
5. Registered nurse	2.7 million	about \$69,000

Source: U.S. Bureau of Labor Statistics

Require students to synthesize and extend their learning

Provide varied practice that progresses in challenge.

3 CLOSE READING

A CITE EVIDENCE. Complete the sentences. Where is the information? Write the line number.

1. More than _____ million people work in healthcare in the U.S.
 - a. 12
 - b. 15
 - c. 21
2. You need many years of school to be _____.
 - a. a CNA
 - b. an orderly
 - c. a nurse
3. _____ do office work in hospitals.
 - a. Clerks
 - b. Housekeepers
 - c. Electricians
4. There will be _____ jobs in healthcare in the future.
 - a. more
 - b. the same number of
 - c. not so many

Lines

Start with what the student knows.

2. There are _____ nurses in the U.S.
 - a. 2.7 million
 - b. 7 million
 - c. 12 million
- _____
 - a. doctors
 - b. _____
 - c. \$89,000

Introduce new information

4 SUMMARIZE

Complete the summary with the words in the box.

CNA healthcare nurses training

More than 12 million people in the U.S. work in (1) _____. The biggest number of jobs are for (2) _____. They need a lot of (3) _____, but you can be (4) _____ or an orderly after you finish high school. There are many other jobs in healthcare, too.

Show what you know!

1. **THINK ABOUT IT.** Do you know people who work in healthcare? What are their jobs? Where do they work?

2. **WRITE ABOUT IT.** Now write about someone you know who works in healthcare.

_____ works in healthcare. (He/She) is a _____. (He/She) works at _____.

Use meaningful content.

1 BEFORE YOU READ

A CHOOSE. Complete the sentences with the vocabulary from the box.

CNA nursing home orderly



1. He's an _____.



2. She's a _____.



3. They live in a _____.

Use multiple modalities to support meaning.

B TALK ABOUT IT. What kinds of jobs are there in a hospital?

2 READ

▶ Listen and read.

Academic Skill: Learn new vocabulary

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That is not true for all jobs in healthcare. For some jobs, a high school diploma is enough. For example, you can be an orderly or a CNA. (CNA means "certified nursing assistant.") Most orderlies get training on the job. CNAs take a training course and an exam.

The U.S. has more than 1.5 million CNAs and orderlies. They work in hospitals and nursing homes. They need to be strong because sometimes they help patients out of bed. They also help people get dressed.

Hospitals and nursing homes need other workers, too. They need cooks, housekeepers, custodians, and electricians. They need office workers, too.

Healthcare in the U.S. is growing. It will need more workers in the future.

Before Reading		What do you know?	After Reading	
True	False		True	False
		1. Nurse and CNA are two names for the same job.		
		2. Nurses, CNAs, and orderlies only work in hospitals.		
		3. The U.S. has more nurses than CNAs or orderlies.		
		4. The business of healthcare in the U.S. is growing.		

Further online resources provide additional scaffolding. For example, this Anticipation Guide.

Top Jobs in the U.S.			
	What's the job?	How many people do it?	How much money do they make in a year?
1.	Sales assistant	4.5 million	about \$25,000
2.	Cashier	3.3 million	about \$20,000
3.	Food preparer and server	3.0 million	about \$19,000
4.	Office assistant	2.8 million	about \$30,000
5.	Registered nurse	2.7 million	about \$69,000

Source: U.S. Bureau of Labor Statistics

Teach language and learning strategies.

2 READ

▶ Listen and read.

Academic Skill: Learn new vocabulary

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The U.S. has more than 1 million orderlies. They work in hospitals. They need to be strong. They help patients out of bed. They help people eat, wash, or get dressed.

Hospitals and nursing homes need other kinds of workers, too. They need cooks, housekeepers, custodians, and electricians. They need clerks to do office work.

Healthcare in the U.S. is growing. It will need more workers in the future.

Expose students to complex text.

Top Jobs in the U.S.

	What's the job?	How many people do it?	How much money do they make in a year?
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Source: U.S. Bureau of Labor Statistics

Reading

3 CLOSE READING

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 - Clerks
 - Housekeepers
 - Electricians
- There will be _____ jobs in healthcare in the future.
 - more
 - the same number of
 - not so many

Lines

B INTERPRET. Complete the sentences about the chart.

- _____ S. _____
- _____ S. _____
- _____ S. _____
- _____ S. _____
- _____ S. _____

in the box.

es training

work in (1) _____. The biggest number of jobs are for (2) _____. They need a lot of (3) _____, but you can be a (4) _____ or an orderly after you finish high school. There are many other jobs in healthcare, too.

Show what you know!

- THINK ABOUT IT.** Do you know people who work in healthcare? What are their jobs? Where do they work?
- WRITE ABOUT IT.** Now write about someone you know who works in healthcare.
 _____ works in healthcare. (He/She) is a _____ (He/She) works at _____.

Challenge students to use critical thinking and close reading skills.

Require students to go back to the text to find information and support their answers.

Use the same approach and skill development throughout the series to grow students reading skills

- _____ boxes.
- _____ States. You can also write this _____
- _____ can you _____ to me? _____
- The bus is \$1.50. I have \$1.25. I don't have _____ money. I need more.
- You need to learn how to do a job before you start. You need _____.

Use complex text.

Top Jobs in the U.S.

	What's the job?	How many people do it?	How much money do they make in a year?
1.	Sales assistant	4.5 million	about \$25,000
2.	Cashier	3.3 million	about \$20,000
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4.	Office assistant	2.8 million	about \$30,000
5.	Registered nurse	2.7 million	about \$69,000

Source: U.S. Bureau of Labor Statistics

Expose student to academic terms.

B INTERPRET. Complete the sentences about the chart.

- The chart shows _____ in the U.S.
 - the jobs with the most workers
 - who makes the most money
 - the best jobs
- There are _____ nurses in the U.S.
 - 2.7 million
 - 7 million
 - 12 million
- There are more nurses in the U.S. than _____.
 - cashiers
 - office assistants
 - doctors
- Most nurses make about _____ a year.
 - \$39,000
 - \$69,000
 - \$89,000

Develop skills in interpreting data.

Challenge students to synthesize and extend their learning.

Students discuss their ideas before they write to scaffold the writing process.

Show what you know!

1. THINK ABOUT IT. Do you know people who work in healthcare? What are their jobs? Where do they work?

2. WRITE ABOUT IT. Now write about someone you know who works in healthcare.

_____ works in healthcare. (He/She) is a _____. (He/She)
works a _____.

Rigorous writing strand from the start.

Provide model language

Lesson 10

Writing

Write about a friend

Expose students to writing process from the start.

1 STUDY THE MODEL

READ. Answer the questions.

Model language.

Tim Lee

My Friend

Sam Lin is my friend. He lives in Texas. He is a custodian. He works at a hospital.

1. What is the friend's name?
2. Where does the friend live?
3. What does the friend do?
4. Where does the friend work?

Questions point students to the structure and organization of the model.

2 PLAN YOUR WRITING

WORK TOGETHER. Ask and answer the questions.

Students discuss their ideas before they write to scaffold the writing process.

1. What is your friend's name?
2. Where does your friend live?
3. What does your friend do?
4. Where does your friend work?

Writing Skill: Use a period

Begin a sentence with a capital letter.
End a sentence with a period.
For example: He is a custodian.

Level appropriate mechanics are taught..

3 WRITE

Now write about a friend. Use the frame, the model, the Writing Skill, and your ideas from Exercise 2 to help you.

_____ is my friend. He/She lives in _____.
He/She is a/an _____. He/She works at a/an _____.

Model language.

4 CHECK YOUR WRITING

WORK TOGETHER. Read your writing aloud with a partner.

WRITING CHECKLIST

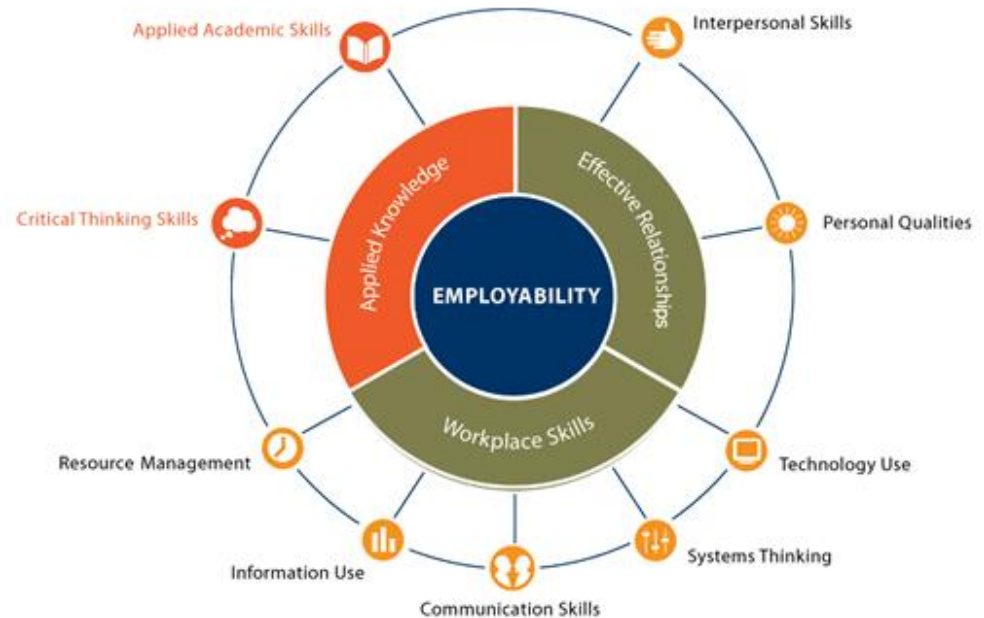
- The writing answers the questions in Exercise 2.
- Each sentence begins with a capital letter.
- The names of people and places begin with capital letters.
- Each sentence ends with a period.

Clear expectations for writing outcome.

What are Soft Skills?

Future Level 1

1. Be friendly
2. Be a good listener
3. Be flexible
4. Separate work and home life
5. Find information
6. Be a team player
7. Take action
8. Be ready to learn new skills
9. Be reliable
10. Respond well to feedback



Employability Skills Framework

<https://cte.ed.gov/initiatives/employability-skills-framework>

Be a good listener

1 MEET FREDY

Read about one of his workplace skills.



I'm a good listener. For example, I ask questions when I don't understand.

2 FREDY'S PROBLEM

READ. Read about Fredy's problem. Circle *True* or *False*.

Fredy is a painter. He paints homes. The supervisor gives Fredy and his co-workers instructions every morning. Then Fredy starts to work.

One day his supervisor is very busy. The supervisor gives many instructions. He speaks very fast. Fredy doesn't understand what the supervisor is saying.



- | | | |
|---|------|-------|
| 1. Fredy's supervisor gives instructions every morning. | True | False |
| 2. Fredy's supervisor speaks slowly. | True | False |
| 3. Fredy understands his supervisor's instructions. | True | False |

3 FREDY'S SOLUTION

WORK TOGETHER. Fredy is a good listener. What is the right thing to do? Explain your answer.

1. Fredy says to the supervisor, "I'm sorry. Could you please repeat that?"
2. Fredy asks his co-workers questions when the supervisor leaves.
3. Fredy doesn't ask questions. Then he starts to work.
4. Fredy _____.

Link English communication to workplace skills and culture.

An example to help students understand the soft skill.

Problem and solution approach engages students' critical thinking skills

Academic Conversation Support

Use the conversation model to work together and talk about Anh's solutions.

A: I think ___ is the right thing to say because _____.

B: I don't agree. I think ___ is better because _____.

MY SOFT SKILLS LOG

This is a list of my soft skills. They are skills I use every day. They are important for work, school, and home. In a job interview, I can talk about my soft skills. I can give these examples from my life.

Unit 1: I'm friendly.

For example, _____

Unit 2: I'm a good listener.

For example, _____

Unit 3: I'm flexible.

For example, _____

1. Fredy says to the supervisor, "I'm sorry. Could you please repeat that?"
2. Fredy asks his co-workers questions when the supervisor leaves.
3. Fredy doesn't ask questions. Then he starts to work.
4. Fredy _____.

Show what you know!

1. THINK ABOUT IT. How are you a good listener at school? At work? At home?
Give examples.

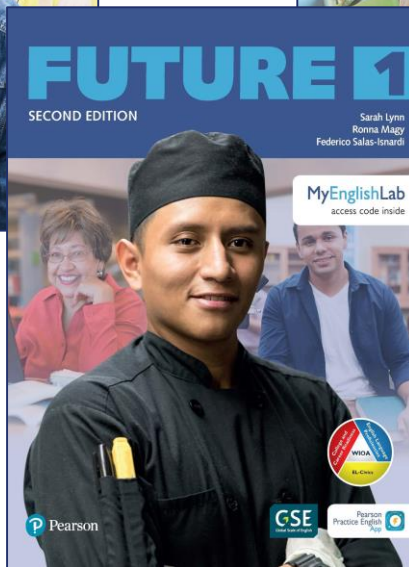
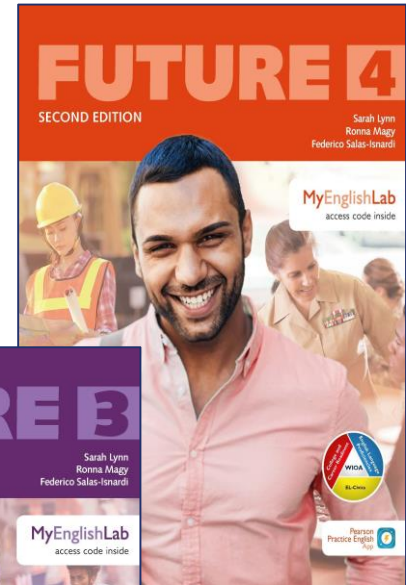
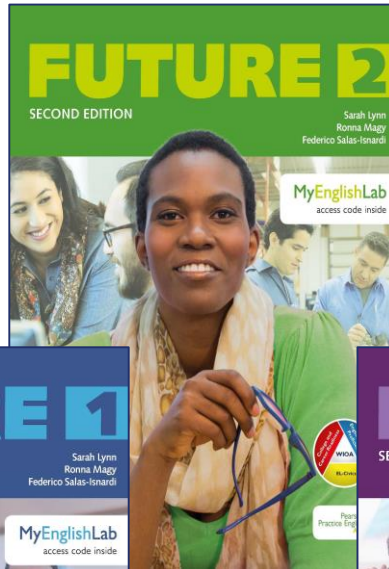
2. WRITE ABOUT IT. Now write your example in your Skills Log.

I am a good listener at school. I don't talk when another student talks.

I can give an example from my life of being a good listener.

Unit Review: Go back to page 25. Which goals can you check off?

Future 2e: English for Work, Life, and Academic Success



Level 5
coming in
2020

NRS Level Descriptors

Future Intro	Future Level 1	Future Level 2	Future Level 3	Future Level 4	Future Advanced
NRS Beginning ESL Literacy	NRS Low Beginning ESL	NRS High Beginning ESL	NRS Low Intermediate ESL	NRS High Intermediate ESL	NRS Advanced ESL
ELPS	ELPS	ELPS	ELPS	ELPS	ELPS
Level 1	Level 1	Level 2	Level 3	Level 4	Level 5
CCRS	CCRS	CCRS	CCRS	CCRS	CCRS
Level A	Level A	Level A	Level B	Level C	Level D
CASAS	CASAS	CASAS	CASAS	CASAS	CASAS
180 and below	181-190	191-200	201-210	211-220	221-235

Thank you!

The Future is here:

Rising to Higher Expectations



Sarah Lynn



Federico Salas-Isnardi